

IT Compliance Services

Signal Creek
Technology

Implementing technical solutions to support enterprise compliance has become mission-critical for IT organizations. Signal Creek helps create IT compliance solutions, starting with discovery and gap analysis, and finishing with implementation and best practices guidance.

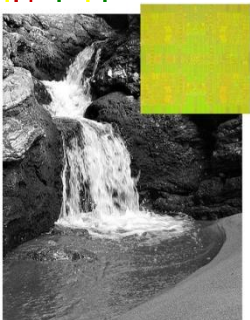
Case Study: Retail Chain Operator

With hundreds of stores and dozens of brands, this Retail Chain operator serves customers throughout the Western U.S. year-round. As a result of acquisition and geographic growth, the diversity of retail settings in which this Retailer operates, gives them a unique market presence with local personality, and a serious commitment to the best people, products and service.

The Problem: This Retail Chain's successful growth created a varied IT environment and new requirements for PCI compliance. Further complicating matters, the Retailer had an enormous variety of systems, which made IT's ability to meet business requirements even more challenging.

The Solution: Providing both technical project leadership and hands-on implementation personnel, Signal Creek began with a gap analysis, analyzing every application and component of systems at the point of sale and across the enterprise. After rationalizing priorities and planning the complete PCI compliance project, Signal Creek began a phased implementation that addressed every aspect of the Retailer's IT systems—from networking to business applications. Much of the initiative involved device and application hardening, as well as data lifecycle management involving data scrubbing and extensive testing. Signal Creek concluded the engagement by thoroughly documenting the Retailer's IT PCI compliance policies and practices.

The Result: This Retail Chain operator has implemented PCI compliant systems across point of sale and financial systems, and a set of practices that ensure audit and process efficiency in support of their business needs.



For more information on Signal Creek's IT Compliance Services:

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